

I just bought your Groupon. Now what?!

First of all, THANK YOU!

Groupon does not share your contact info with me, so you will need to contact me to schedule your sitting. Here is a link to our [contact form](#), or you can email me directly at Casey@IDoPhotography.com.

Sittings are scheduled for weekends on a first come first serve basis.

What does my Groupon include?

Your Groupon includes one, 60 minute sitting with I Do Photography for up to 4 people; one 11x14" archival print; and a dvd of fully edited web-ready images for online use.

What can the digital images be used for?

Each sitting comes with a disk of low-resolution digital files. These files are web resolution and can only be used online. They are perfect for Facebook, wedding web sites, and blogs. Please do not crop or alter the photos in any way when posting online. The images are not of high enough resolution to print. High resolution images are available for purchase in your online gallery.

What type of sittings can my Groupon be used for?

Engagements, families, newborns, couples, or headshots. Family sessions are valid for up to four people. Additional people can be added to the sitting for \$10/head. OR your Groupon may be redeemed for 20% off a wedding package.

Can I use my Groupon for wedding coverage?

Yes! Your Groupon purchase is valid for 20% off a wedding package.

How much are your wedding packages?

Wedding packages start at \$3295. With the 20% discount offered through your Groupon it's a starting package price of \$2636. All packages include 2 photographers, cosmetic editing, an online gallery, and a DVD of high-resolution images.

Can I buy this Groupon as a gift for family or friends?

Yes, you can buy multiples to give as gifts. However, Groupons cannot be combined.

Do you have a studio?

No. I shoot on location.

What locations are available for my Groupon session?

Your choice of one location within the metro Phoenix area (within 30 miles of 85048).

Locations in Maricopa County but outside of this area require a \$50 travel fee.

Where do you like to shoot?

Any location near and dear to your heart makes for a great backdrop. Some of my favorite locations around town are Old Town Scottsdale, the Desert Botanical Gardens, Mill Ave., Ocotillo Golf Course, South Mountain, The Biltmore, Tempe Town Lake, The Lakes in Tempe, Scottsdale Center for The Arts, Scottsdale Xeriscape Garden and the Phoenix Art Museum. Please note that some locations do require advanced permission or an admission price.

Will you travel for a Groupon session?

Yes! Your Groupon sitting fee can be upgraded to included travel outside of the metro Phoenix area. Please call to discuss.

Can our sitting be in more than one location?

No. Groupon sittings are limited to one location.

Does my sitting allow for outfit changes?

Yes, however please keep in mind that the session is limited to one hour, including dressing time.

Can our pet(s) participate in the sitting?

Yes! I love pets...just no snakes 😊

How many images will I receive?

You will have approximately 20 fully edited images from your sitting.

How long after my session can I order prints?

Images will be available within 14 days of your shoot. You will be provided with an online gallery to view and order your prints. The gallery will be live for 14 days.

Once my order is placed, how long will it take to receive my prints?

Orders will be processed within 48 hours. You can choose to have them shipped directly to you (for an additional shipping cost) or may be picked

up in person from I Do Photography. Digital downloads will be available immediately.

Do you release the original or RAW files?

No, all of your images will be fully processed and edited JPEGs.

Can I substitute any of the items included in my Groupon?

Sorry, no substitutions are allowed.

Can I split my Groupon between two, 30 minute sittings?

No, your Groupon is valid for one sitting and must be used in full.

Can I scan, reproduce or alter the images from my session?

No. It is against federal copyright laws to reproduce or alter the images in any matter.

Additional digital files, prints and products can be purchased for a 20% discount.

What is your cancellation policy?

One cancellation or reschedule per Groupon is allowed.

If you need to cancel or reschedule, please give us at least 24 hours notice.

Due to the volume of sessions sold, there are a number of other Clients who would like your appointment time. Please be considerate of this when scheduling or rescheduling your sitting.

When rescheduling, please keep in mind that there may not be a date close to your original sitting appointment available.

Your session may be rescheduled due to weather. If so, it will not count towards this policy.

When does my Groupon expire?

12 months from your date of purchase.

How long is the 20% discount valid?

12 months from the date of your Groupon purchase. Weddings must be booked within the 12 months but do not need to occur within this time frame.